

Building Capacity for High-Quality IDEA Data

IDC Interactive Institutes 2018 Building a Culture of High-Quality Part B Data

# The Interplay of Qualitative and Quantitative Data



#### Orlando, FL – February 21-22, 2018 Jennifer Schaaf, IDC

Austin, TX – March 7-8, 2018 Hadley Moore, IDC

### **Introduction to Qualitative Data**

What is it?

- Not numbers
- Individuals' responses in their own words
  - Feelings
  - Attitudes
- "Insider" perspective

Gathered from responses

- Surveys
- Interviews
- Focus groups
- Observations





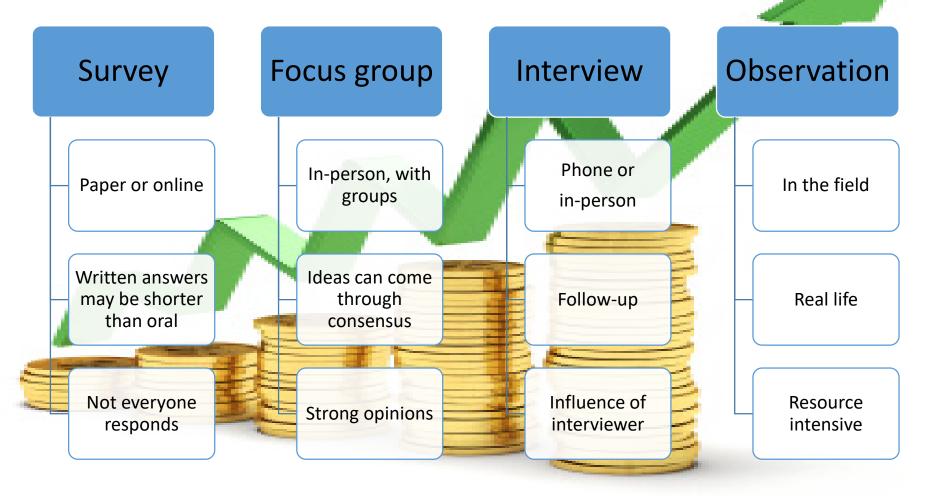
### **Benefits of Qualitative Data**

- Contribute depth and details
- Help illustrate causation
- Capture feelings and thoughts of the participants
- Identify new or emerging topics
- Provide answers to
  - What
  - How
  - Why



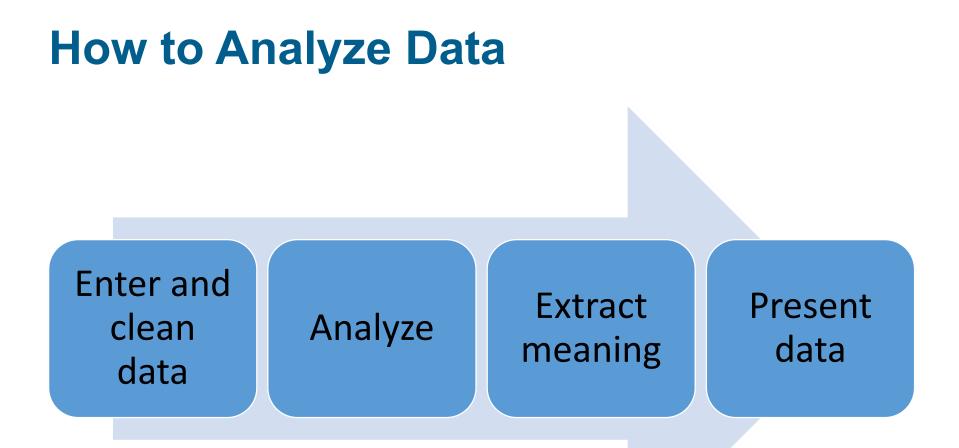


### **Collecting Qualitative Data**





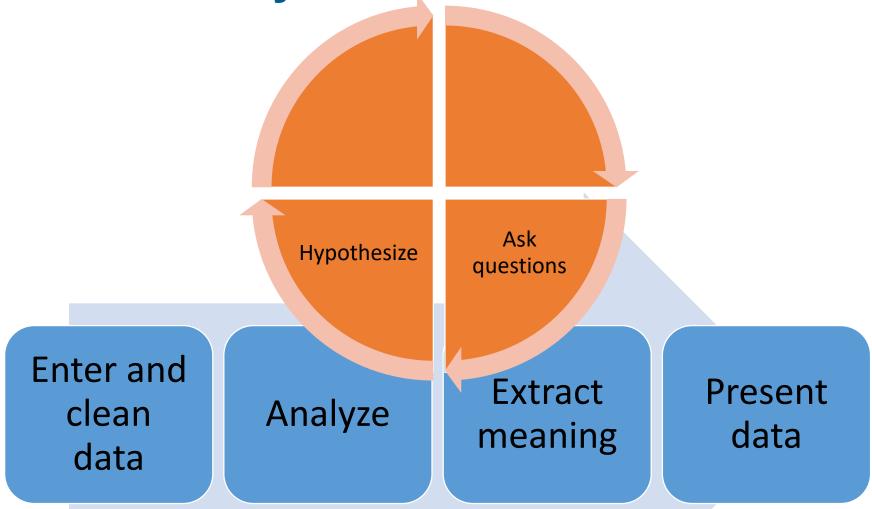








### How to Analyze Qualitative Data







### **Identify the Themes in Your Data**

- First, read through all of your data for an overall sense
- Next, go back through the data methodologically to group comments into similar categories (This will take several passes through the data)
  - 1. Consider grouping responses by question
  - 2. Look for common themes
  - 3. Label the themes and assign responses
  - 4. Continue assigning responses to themes and creating new themes until you have captured most responses



### **Identify Patterns and Associations**

- Select
  - What should be emphasized?
- Transform
  - Identify relationships
  - Turn individual responses into patterns, stories
  - How do these stories illuminate the study questions?

#### Simplify

- Find commonalities, differences, themes
- How do patterns or themes help illuminate the study question(s)?
- What do deviations mean?
- What factors might explain deviations?





### Take What You Learn Back to the Data

Are there new ideas or patterns that you didn't expect to see in your data?

- Does this reinforce or contradict current knowledge?
  - Do the qualitative findings support the quantitative analyses?
  - If not, what might explain these discrepancies?

- Do you need more data?
  - Do findings suggest additional data should be collected?
  - Do any study questions need to be revised?





### **Qualitative Data: Things to Consider**

#### Time

- Data collection
- Data analysis
- Build in time for all steps
- Training
  - Data collection
  - Data analysis

#### Generalizability

- If strong opinions, more likely to provide responses
- More time/resources, more likely to participate in person





### **Presenting Qualitative Data**

- Qualitative data should be organized in a manner that facilitates the reader's ability to draw conclusions
- There are many ways to display qualitative data including
  - Narrative summaries
  - Tables
  - Illustrative quotes
  - Vignettes



### **Narrative Summaries**

Provide a brief written overview of the main themes that you identified during your qualitative analysis.

Teachers were particularly enthusiastic about the paired curriculum development activity with most explaining that their partner provided useful feedback. Those who did not find the activity helpful most often explained that their partner taught in a different subject area.





### **Tables**

# Present patterns in responses, such as identifying similarities, differences, or frequencies

| Respondent group               | PD activities named  | Effective activities                                     | Explanation  |
|--------------------------------|--|--|--|
| Special Education<br>Directors | <ul><li>Small group session</li><li>Large group session</li><li>Networking</li></ul> | <ul><li>Small group session</li><li>Networking</li></ul> | <ul><li> Learned about best practices</li><li> Met others in field</li></ul> |
| Data Managers                  | <ul><li>Large group session</li><li>Small group session</li></ul>                    | Large group session                                      | <ul><li>Received tips</li><li>Received resources</li></ul>                   |
| Consultants                    | <ul><li>Small group session</li><li>Networking</li></ul>                             | Networking   | <ul> <li>Received tips</li> <li>Met others doing similar work</li> </ul>     |



### **Illustrative Quotes**

Highlight your main findings and can provide richness and depth

"I was able to reflect on my practice and think about how to **move** my district **forward**."

#### Helpful hints:

- Use line breaks and condensed font so information can be understood at a glance
- Consider bold text to emphasize 1-2 key words
- Be sure respondents are aware their words might be used



### Vignettes

## Illustrate a short example or a meaningful story

#### Helpful hints:

- It can work well to present vignettes with callout boxes and sidebars
- The content should be able to stand on its own but also complement the text on the rest of the page

Heinemeier & Lammert, 2015 Evergreen, 2017

#### **District A's Story**

District A worked with stakeholders to identify a new reading intervention, which they began implementing last year.

Interviews with teachers and administrators in the district indicate they believe students receiving the intervention are happier and more engaged than students who received the prior intervention....





### **Comparing Data Types**

| Qualitative data              | Quantitative data                      |
|-------------------------------|--|
| "Brings numbers to life"      | Adds "precision to words" <sup>2</sup> |
| Offers depth                  | Offers breadth                         |
| Provides rich data            | Provides credible data                 |
| Explores topics in detail     | Includes many participants             |
| Uses flexible data collection | Uses standardized data collection      |

<sup>1</sup> Nimkoff, 2010 <sup>2</sup> Suter, 2012



### **Rationale for Using Both Types of Data**

- Qualitative and quantitative data can be complementary
- Used together can increase
  - Reliability of data
  - Validity of findings
  - Insight into how outcomes were achieved
- Combined procedures can help support the results
  - Multiple types of data can validate findings and identify inconsistencies (triangulation)



### **Mixed Methods Approaches: Examples**

- A survey with both closed-ended and open-ended items
- A focus group used to inform the development of a survey
- Analysis of student test scores combined with interviews of district administrators

How have you combined qualitative and quantitative data?





### **Using a Mixed Methods Approach**

Plan from the beginning how you will use each method

- At which stages of the evaluation will you use which methods?<sup>1</sup>
  - Concurrent: approaches used at the same time
  - Sequential: approaches used one after another
- At which levels will you use each method?<sup>2</sup>
  - Consider school, district, and classroom levels
  - Can combine qualitative and quantitative data at different levels

<sup>1</sup> Bamberger, 2012 <sup>2</sup> USAID, 2013





### **Presenting Both Types** of Data

90 80 70 60 50 40 30 20 10 0 2014 2015 2016 2017

#### **District A's Story**

District A worked with stakeholders to identify a new reading intervention, which they began implementing in 2016.

Interviews with teachers and administrators in the district indicate they believe students receiving the intervention are happier and more engaged than students who received the prior intervention....







### Presenting Both Types of Data (cont.)

#### Table 1. Administrators' responses

I found today's professional development session useful

|                            | Frequency | Percent |
|----------------------------|-----------|---------|
| Strongly agree             | 90        | 75%     |
| Agree                      | 18        | 15%     |
| Neither agree nor disagree | 6         | 5%      |
| Disagree                   | 4         | 3%      |
| Strongly disagree          | 2         | 2%      |

"I was able to reflect on my practice and think about how to **move** my district **forward**."





### **Summary and Next Steps**

- Qualitative data take time to gather and analyze, but can provide rich information that can't be obtained any other way
- Qualitative data can be helpful in continuous improvement efforts and evaluations, including SSIP evaluation plans
- Join us for the Institute's upcoming TA Workshop where we will
  - Practice analyzing qualitative data
  - Talk about coupling qualitative and quantitative analysis to effectively interpret and present data



### References

- Bamberger, M. (2012). Introduction to mixed methods in impact evaluation (No. 3.). Retrieved from http://www.interaction.org/sites/default/files/Mix ed%20Methods%20in%20Impact%20Evaluatio n%20%28English%29.pdf
- Evergreen, S.D.H. (2017). *Effective Data Visualization: The Right Chart for the Right Data*. Thousand Oaks, CA: Sage Publications.
- Evergreen, S.D.H. (2014). *Presenting Data Effectively: Communicating Your Findings for Maximum Impact*. Sage Publications: Thousand Oaks, CA.
- Frechtling, J. (2010). *The 2010 User-Friendly Handbook for Project Evaluation*. Washington, DC: The National Science Foundation.
- Heinemeier, S., & Lammert, J.D. (2015). *Using qualitative interviews in evaluations.* Webinar presented as part of the TACC Webinar Series, July 29, 2015. Rockville, MD: Westat.

- Lammert, J. D., Heinemeier, S., Schaaf, J. M., Fiore, T.A., & Howell, B. (2016). *Evaluating special education programs: Resource Toolkit*. Rockville, MD: Westat.
- Nimkoff, T. (2010). *Evaluation Guidebook: Program Evaluation in Educational Settings*. Kamuela, HI: Hawaii Learning Resources
- Suter, W. (2012) *Qualitative Data, Analysis, and Design*. In: Newton Suter, W., Ed., Introduction to Educational Research: A Critical Thinking Approach. Thousand Oaks, CA: Sage Publications
- USAID (2013). *Technical Note: Conducting Mixed-Methods Evaluations*. Washington, DC: Bureau of Policy, Planning, and Learning





For individualized TA support

Contact your IDC State Liaison





### **For More Information**

IDC Visit the IDC website http://ideadata.org/



Follow us on Twitter https://twitter.com/ideadatacenter

Follow us on LinkedIn http://www.linkedin.com/company/idea-datacenter





This presentation was supported by a grant from the U.S. Department of Education, #H373Y130002. However, the contents do not necessarily represent the policy of the U.S. Department of Education, and you should not assume endorsement by the federal government.

**Project Officers:** Richelle Davis and Meredith Miceli









