IDC Mission Statement

IDC provides technical assistance (TA) to build capacity within states for collecting, reporting, analyzing, and using high-quality IDEA data.

Guiding Principles for IDC Technical Assistance

1. **Build relationships with the state to foster trust and open and ongoing communication.**
   - Understand and stay current on:
     - state contexts (e.g., strengths, needs, priorities, initiatives), organizational structures, and systems
     - OSEP’s structure, guidelines, processes, and staff
     - IDEA and other disability-related laws and regulations
   - Maintain confidentiality; use good judgment when sharing state information

2. **Engage the state as a partner in the planning, implementation, and evaluation of TA.**
   - Keep a state-centered focus in TA work
   - Model use of data-driven decision-making in all aspects of state work

3. **Apply a systems-thinking approach to TA to build capacity at all levels of the system.**
   - Know how various elements within state systems interact and affect other systems
   - Encourage clear communication and use of feedback loops across organizational levels and stakeholders affected by change
   - Assist state in building internal and external relationships to support its work

4. **Provide TA that is flexible, efficient, and builds the knowledge and skills capacity of state staff to promote self-sufficiency and sustainability within the state.**
   - Be responsive to changes in state context and timing while working toward agreed-upon outcomes
   - Leverage existing state strengths and resources; maximize benefit of TA by building on the state’s foundation
   - Provide training and coaching to build staff capacity to perform critical functions of their roles