

IDC and PSC: *Whom do I call and when?*

The *IDEA* Data Center (IDC) and Partner Support Center (PSC) are both available to help states with Part C and Part B 618 data. However, each center¹ has a different primary purpose.

The Office of Special Education Programs (OSEP) at the U.S. Department of Education funds IDC to improve state capacity to meet data collection and reporting requirements, implement rigorous data validation practices and procedures, communicate with local *IDEA* data collectors about data quality, accurately analyze data, and use these data to report on current improvement efforts and activities (e.g., SPPs, APRs).

The U.S. Department of Education (ED) funds PSC to assist states with data submission systems related to *EDFacts* Data Collections. PSC helps with immediate needs concerning submitting data to the *EDFacts* Submission System (ESS) and *EDFacts* Metadata and Process System (*EMAPS*). PSC facilitates responses from OSEP to states' questions related to the reporting instructions, data quality evaluation, and publicly posted *IDEA* data.

Examples of when to contact your IDC State Liaison

What tools are available to help improve the <i>IDEA</i> data in my state?
How can I make my publicly reported 618 data more user-friendly?
I would like to use the 618 Data Pre-Submission Edit check tools (previously called DTS) for data verification before I submit them to <i>EDFacts</i> .
I would like to review the quality of my data for my APR indicators.
I need help working with vendors on improving business rules and data mapping.
How do we improve the quality of the data we collect from local agencies?

Examples of when to contact PSC

I would like to add a data note to my data submission.
I am a new Part B/C Data Manager. How do I get started with <i>EMAPS</i> ?
I need a password reset for <i>EMAPS</i> or <i>ESS</i> .
Do I need to resubmit my Section 618 data?
What if I need to obtain a previous year's data?
How should I interpret the instructions to report the <i>IDEA</i> Section 618 data?

Each state has an IDC liaison who will ensure the state gets the technical assistance it needs. You can locate your state's liaison by clicking on your state on the *Meet the IDC State Liaisons* map at <http://ideadata.org/> under the Technical Assistance tab.

You can contact PSC at eden_ss@ed.gov or 1-877-457-3336.

¹ In addition to IDC, OSEP funds three other TA centers that focus on various aspects of *IDEA* data quality and reporting.