

In collaboration with **DaSy, ECTA, NCSI, & NTACT**

Building an Effective SSIP Evaluation Team





SSIP Interactive Institutes

Albuquerque, NM; April 29-30, 2015

Jacksonville, FL; May 12-13, 2015

Chicago, IL; May 27-28, 2015

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You better show great results
if you want to stay funded



Why, what do you know,
I have great results
right here



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Goals of Presentation

- Identify the skills and knowledge required to conduct an SSIP evaluation
- Discuss how to assemble an SSIP evaluation team
- Offer strategies and practical tips for your evaluation
- Highlight checklists and guides for use in working with evaluators

Components of an SSIP Evaluation Plan

- Alignment with theory of action and other SSIP components
- Description of stakeholder involvement
- Short-term and long-term objectives to measure implementation and impact
- Data collection methods
- Analysis plan—how state will use evaluation results to
 - Examine effectiveness of implementation
 - Measure progress toward improvement in SiMR
 - Make modifications to SSIP, as necessary
- Dissemination strategy

The Key to Success

- Be knowledgeable about evaluation!

What kind of evaluation
did you need?



Our 3 year project is coming
to an end and were told we
needed an evaluation.

What kind is that?



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Evaluating Your SSIP: Process

- How will you monitor implementation of your SSIP?
- How will you measure progress toward achieving your SiMR?
- What kinds of data will you need to collect to monitor SSIP implementation and outcomes?
 - From whom?
 - How frequently?
- What resources are available for evaluation?
 - Personnel
 - Time
 - Budget
- How will evaluation results be used to improve the SSIP?

Evaluating Your SSIP: Roles

- Who will prepare the evaluation plan?
 - SSIP team members?
 - State Research & Evaluation Department staff?
 - Third-party evaluator?
- Who will oversee the evaluation as SSIP implementation progresses?
- What role will stakeholders play in the evaluation?
- Who will conduct the evaluation activities?
 - Data collection
 - Data entry, cleaning, & management
 - Data analysis
 - Reporting

Critical Points to Remember

- The SSIP implementation project director is responsible for all aspects of implementation—including a timely, comprehensive, and rigorous evaluation
- Identify the specific evaluation needs and begin working with the evaluation team as early as possible
- The SSIP evaluation goals and design may dictate the need for third-party assistance and the total (desired) budget for the evaluation
- **Your IDC TA Liaison can help you plan your evaluation – take advantage of their assistance!**

Planning Your SSIP Evaluation

1. Conduct an Evaluation Needs Assessment
2. Create an Evaluation Scope of Work
3. Create an Evaluation Budget
4. Assemble an Evaluation Team
5. Develop a Request for Proposals (if applicable)
6. Navigate the Proposal Process (if applicable)
7. Execute a Contract (if applicable)

RESOURCE: Evaluation Needs Assessment (Handouts, p. 1-2)

Creating an Evaluation Budget

- Common budget Items
 - Personnel
 - Non-personnel costs of data collection
 - Travel
 - Training
 - Software and data systems
 - Security of hard copy and electronic data
- RESOURCE: Budgeting for Evaluation: Key Factors to Consider (Handouts, p. 3-6)
- RESOURCE: Budgeting Guidance for Evaluations (Handouts, p. 7-11)

Assembling an Evaluation Team

- State team evaluation liaison
- Stakeholders
- Evaluation project manager
- Data collectors
- Data manager
- Data analyst
- Report writer



Evaluation Team Required Skills & Knowledge

- Evaluation project management
- Evaluation design
- Data collection
 - Implementation
 - Outcomes
- Data management
 - Quality
 - Security
- Data analysis
 - Qualitative
 - Quantitative
- Reporting

Benefits & Limitations of Working With Third-Party Evaluators

Benefits

Third-party evaluators can:

- Bring technical expertise in research methodology, statistics, or related topics to the evaluation team
- Provide credibility and objectivity by acting as an external “critical friend”
- Take on responsibility for completing some or all of the (formative and summative) evaluation tasks, allowing state teams to focus on SSIP implementation

Limitations

Third-party evaluators may:

- Add unanticipated or additional cost to the evaluation
- Add to monitoring and management tasks focused on the work of contractors
- Not know the background or content area as well as state team staff
- Be less available or accessible, as compared to state team staff

Developing a Request for Proposals

- Common RFP components
 - Description of the project or program
 - Description of services required
 - Deliverables
 - Evaluation budget
 - Contract terms and forms
 - Proposal requirements
 - Proposal evaluation criteria
 - RFP schedule

Navigating the Solicitation & Review Process

- Assessing the applicant's qualifications, background, and experience
 - Educational background
 - Specific content knowledge
 - Experience
 - Evaluation philosophy or approach
 - Location
- Checking references
 - Good questions to ask

Preparing the Third-party Evaluation Contract

- Basic contract elements:
 - Scope of Work
 - Definition of project staff responsibilities
 - Data ownership and sharing
 - Nature of the financial arrangement and payment schedule
 - Timeline
 - Exit clauses
 - Deliverables and reports
 - Expectations/requirements for human subjects protections and protecting data confidentiality

Implementing the Evaluation and Working With the Evaluation Team

- Establish Expectations
 - Set reasonable goals and expectations
 - Define decision-making roles and responsibilities
 - Try to keep evaluations of outcomes and impact independent
- Commit to Ongoing Communication
 - Identify a state team liaison for the evaluation
 - Schedule regular meetings or phone check-ins
- Track and Manage Evaluation Progress
 - Know what should be happening and when

RESOURCE: Evaluation Progress Checklist (Handouts, p. 12-14)

What If Things Aren't Going Well?

- Determine the source of the problem
- Identify strategies for getting the evaluation back on track
 - Action plan
 - More frequent communication
- Review contracted terms and consider:
 - “Pros” and “cons” of ending an evaluation contract

Concluding the Evaluation Project

- Identify and respond to outstanding contractual items
- Ensure the receipt of all evaluation documents and complete the appropriate transfer or destruction of data and files
- Establish a chain of communication in the event of future information requests

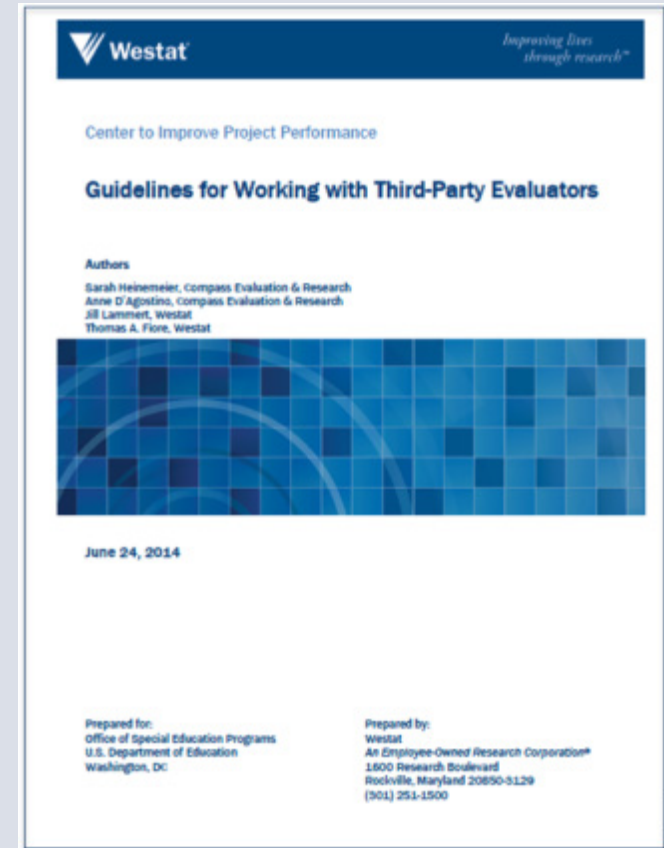
RESOURCE: Evaluation Close-Out Tasks Checklist (Handouts, p. 15)

Important Tips for Evaluating Your SSIP

- Begin thinking about evaluation as early as possible
- Conduct an evaluation needs assessment
- Devote time to the evaluation
- Communicate regularly with staff conducting the evaluation
- Monitor progress of the evaluation—receive interim reports and work products at regular intervals
- **Take advantage of the support your IDC TA Liaison can provide!**

For Your Reference

- [Guidelines for Working with Third-Party Evaluators – available online](#)



Questions?

Follow-up Session:

B7 – Tools for Building an Evaluation Team and Using a System Framework

For More Information

IDC Visit the IDC website

<http://ideadata.org/>



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